

## Your card balance inquiry

Please check your balance before you use your GAICA card.

### STEP 1 Log into the Member-Only Site



Log into the Member-Only Site by entering user ID and login password.

ユーザーID:

パスワード:

### STEP 2 Click “残高照会”(Balance inquiry)



After logging in, click “残高照会”(Balance inquiry) on the TOP screen.

TOP アクティベート チャージ 残高照会 残高照会履歴 会員

#### <Important information about when the loaded amount is reflected in the balance>

##### ■ GAICA Prepaid Card

Amount is reflected at around 10 a.m., 1 p.m. and 4 p.m. on weekdays, Japan time.

Amount loaded after 3 p.m. on weekdays or on weekends/national holidays, Japan time, will be reflected at around 10 a.m. on the following business day.

##### ■ GAICA Flex Prepaid Card Immediately

### STEP 3 Check your card balance



You can confirm your card balance by clicking “照会”(Inquiry) button of the balance inquiry screen.

The balance indicated is the amount as of the time you clicked “Inquiry” button.

残高照会日時	残高	単位
2019/08/01	10,000.00	円
2019/07/31	10,000.00	円

#### <Important information about your card balance>

Depending on how overseas VISA merchants process payment, differences resulting from differences in the exchange rates, for example, may be deducted separately from the deduction for the payment, which could result in a negative balance on your GAICA card.

In the event that your balance becomes negative, be sure to immediately reload your card.

You will not be able to use your GAICA Prepaid Card or GAICA Flex Prepaid Card, if your card balance is zero or negative.