

## Using Overseas ATMs

### Important!

To withdraw local currencies at ATMs overseas with GAICA, you're required to add new function on the Member-Only Site in advance which takes several days before becoming operational. Please make sure to add the function well ahead of time.

You can withdraw funds in local currencies at approximately 2.6 million ATMs (As of June 30, 2016) carrying the "Visa" or "Plus" logo in over 200 countries and regions around the world.



- When using overseas ATMs, you will need your GAICA card and PIN.
- Please confirm PIN prior to your departure.
- If you have forgotten PIN, please contact GAICA Customer Service Desk. We will send you PIN in writing.
- Please be advised that your GAICA card cannot be used at ATMs in Japan.

### STEP 1 Insert your GAICA card

Five main ways to insert a card into an ATM



The card is inserted face up.

The card is inserted upside down with the magnetic strip on the left.

The card is positioned face up, inserted in a slot parallel with the ground, and then pulled out immediately.

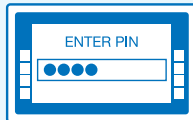
The card is positioned with its face towards you, inserted in the slot from above, and then pulled out immediately.

The magnetic strip on the back of the card is swiped vertically through the groove of the card reader from top to bottom.

### STEP 2 Select language

Select language by pressing buttons that say "LANGUAGE" or "ENGLISH".

### STEP 3 Enter PIN



Enter the PIN of your GAICA card.

⟨Important Notice⟩

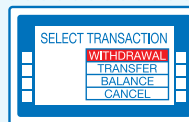
When overseas ATMs require you to enter a 5 or 6 digit PIN code

- The countries and territories listed below may require you to enter a 5 or 6 digit PIN code. If you enter your 4 digit PIN code and press ENTER, you will proceed to the next screen.

Italy, China, Hong Kong, Taiwan, Indonesia, Thailand, South Korea, Malaysia, Philippines, Singapore, etc..

Please add two "0" after entering your 4 digit PIN code and press ENTER, you will proceed to the next screen.

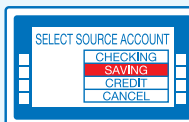
### STEP 4 Select transaction



Select the transaction of "WITHDRAWAL". Some ATM machines use names such as "GET CASH", etc.

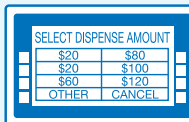
Do not select CASH ADVANCE which does not mean cash withdrawal.

### STEP 5 Select the account type



Select "SAVING" when the instruction of "SELECT SOURCE ACCOUNT" appears on the screen.

### STEP 6 Select the amount to be withdrawn



From fixed amounts on the screen and press the "ENTER".

You can enter the amount of funds you wish to withdraw by pressing the "OTHER".

### STEP 7 Take your GAICA card, your cash, and a transaction slip.

#### <To withdraw local currencies at ATMs overseas>

To withdraw local currencies at ATMs overseas with GAICA, you're required to submit an image of My Number card or its notification card to us.

Please login to Member-Only Site and click on "各種変更TOP" on the menu bar and then click on "海外ATM利用申込" to start the procedure by inputting "渡航予定国" (country to visit) and "出発予定日" (planned departure date).

- \* A "notice of completion" email will be sent to you to notify that the new function has been added to your GAICA. The email will arrive in several business days after our receipt of your uploaded card image.

- \* Please make sure to change the Overseas ATM Withdrawal Limit Amount on the Member-Only Site before use, as the default amount is set to zero (0) yen.

#### <Notes on using overseas ATMs>

- At the end of your transaction, some ATMs may ask you if you continue another transaction indicating the option button of "Continue transaction" etc. on the screen. In such cases, select "No" and be sure to check that the initial screen appears.

- Take a transaction slip with you.

- Be sure that you do not forget to take the withdrawn cash with you.